



## Order guide for Priority Lighting managers

### 1: Go to the Login page

You can get to the Priority Lighting customer login page in one of two ways:

Open the "New Order Added" email and [click on the link](#). - or -

Browse to [PriorityLighting.com](http://PriorityLighting.com) and click the [Client Login](#) link at the top of any page.

Hello Bryan,

A new order has been added by OTM Headquarters that needs your approval. You may login [here](#) to view the details.

**Date:** 02/17/17

**Order #:** 14

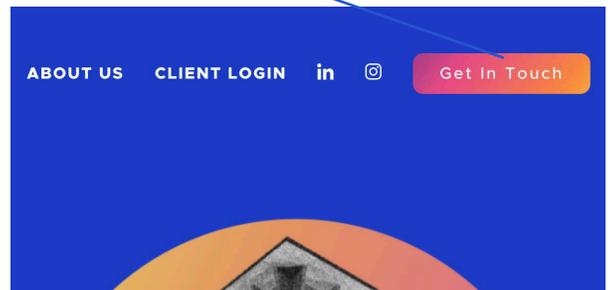
**Location:** OTM Headquarters

**Status:** Pending Approval

**Order Grand Total:** \$887.82

**Comment:**

Priority Lighting Order Guide Web Module



### 2: Login with your username and password

#### CLIENT LOGIN

If you have an account, please sign in with your credentials below.

If this is your first time or have forgotten your password please use the link below to create a new password.

User name\*

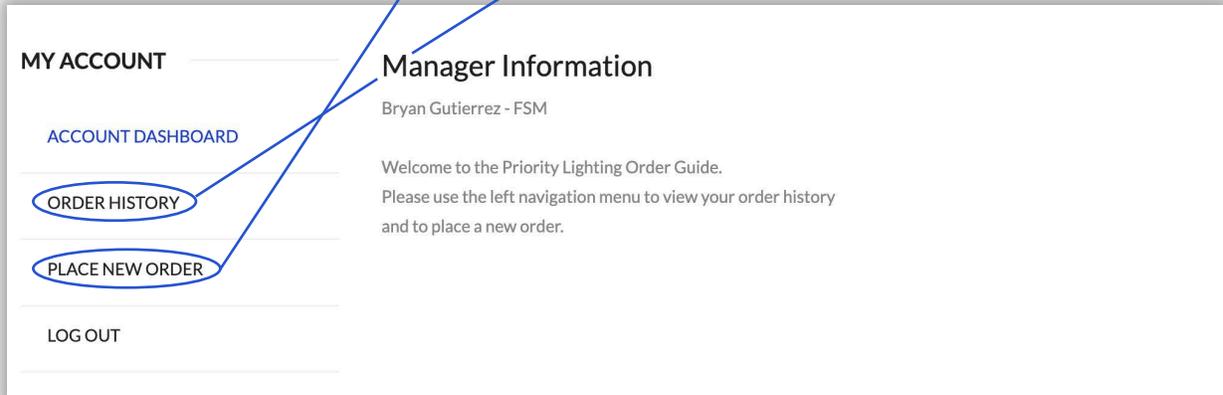
Password\*

[Create Password](#) / [Forgot Password?](#)

LOGIN

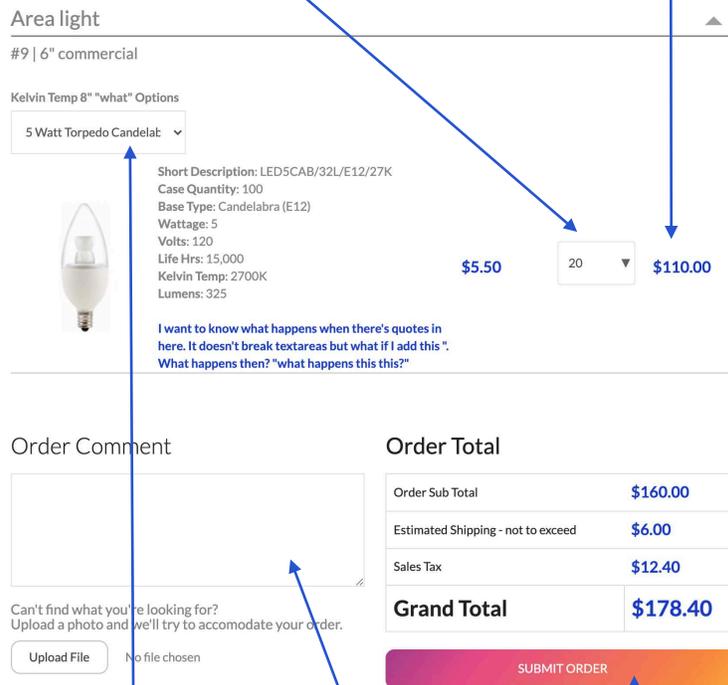
### 3: Navigating your Account Dashboard

From your Account Dashboard, use the left-hand navigation to either place a new order from your order guide or view and reorder a past order.



### 3a: Place a New Order

Here you'll find all products that have been made available for purchase. Enter the quantity and the total will be calculated automatically.



You can select different options available for each product, if applicable. Can't find a product? You can upload an image and description of what you need and we'll do our best to fulfill your request.

When you've finished selecting quantities, click the *Submit Order* button to continue.

### 3c: Navigating your Order History

Upon a successful submission, you will be redirected to the Order History page which lists your most recent orders. You can get to this page at anytime by clicking on the [Order History](#) link in the left-hand navigation.

To view an order's details and tracking information, click on the [View Order](#) link. To narrow down or find specific orders, use the filters at the top of the page and click [Apply Filters](#).

Filters

Status:  Order No.:  Location Name/No.:  Date:

ORDERS

Order #	Location	Date ↑	Order Total	Status	Placed By	
9873	OTM Headquarters – 1	5/20/21	<b>\$2,441.14</b>	Cancelled	Bryan Gutierrez - FSM	<a href="#">View Order</a>
7333	OTM Headquarters – 1	5/30/20	<b>\$2,963.13</b>	Cancelled	Bryan Gutierrez - FSM	<a href="#">View Order</a>
7332	OTM Headquarters – 1	5/30/20	<b>\$2,441.14</b>	Cancelled	Location	<a href="#">View Order</a>
5357	OTM Headquarters – 1	9/6/19	<b>\$841.05</b>	Cancelled	Location	<a href="#">View Order</a>
3293	OTM Headquarters – 1	12/6/18	<b>\$131.43</b>	Cancelled	Location	<a href="#">View Order</a>
2256	OTM Headquarters – 1	7/20/18	<b>\$664.80</b>	Complete	Location	<a href="#">View Order</a>
2235	OTM Headquarters – 1	7/17/18	<b>\$495.65</b>	Approval Declined	Location	<a href="#">View Order</a>
1985	OTM Headquarters – 1	5/29/18	<b>\$676.64</b>	Cancelled	Bryan Gutierrez - FSM	<a href="#">View Order</a>
1104	OTM Headquarters – 1	1/16/18	<b>\$131.43</b>	Cancelled	Bryan Gutierrez - FSM	<a href="#">View Order</a>
1103	OTM Headquarters – 1	1/16/18	<b>\$65.72</b>	Cancelled	Bryan Gutierrez - FSM	<a href="#">View Order</a>

### 3d: Viewing an Order

Here you'll find all order details including status and tracking information. You can also place an order again by clicking the [Reorder](#) button and, if the order is pending approval, you can [approve](#), [hold](#), or [decline](#) it.

Items Ordered

Product	Price	Estimated Shipping	Quantity	Subtotal
 8 Watt PAR20 3000K	<b>\$10.00</b>	<b>\$5.99</b>	250	<b>\$2,500.00</b>
 13 Watt Plug-In 4 Pin	<b>\$5.00</b>	<del>-\$5.00</del>	50	<b>\$250.00</b>
Sub Total				<b>\$2,750.00</b>
Estimated Shipping - not to exceed				<b>\$5.99</b>
Sales Tax				<b>\$213.13</b>
Grand Total				<b>\$2,963.13</b>

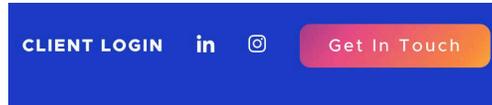
Once approved, Priority Lighting will begin processing the order.



## Resetting passwords for Priority Lighting customers

### 1: Go to the Login page

Browse to [PriorityLighting.com](https://PriorityLighting.com) and click the *Client Login* link at the top of any page.



Click on [Create Password / Forgot Password?](#)

A screenshot of the "CLIENT LOGIN" form. It includes a heading "CLIENT LOGIN", a sub-heading "CLIENT LOGIN", and two paragraphs of instructions. Below the instructions are two input fields: "User name\*" and "Password\*". At the bottom of the form is a link "Create Password / Forgot Password?" circled in blue, and a pink "LOGIN" button. A blue arrow points from the circled link to the text above it.

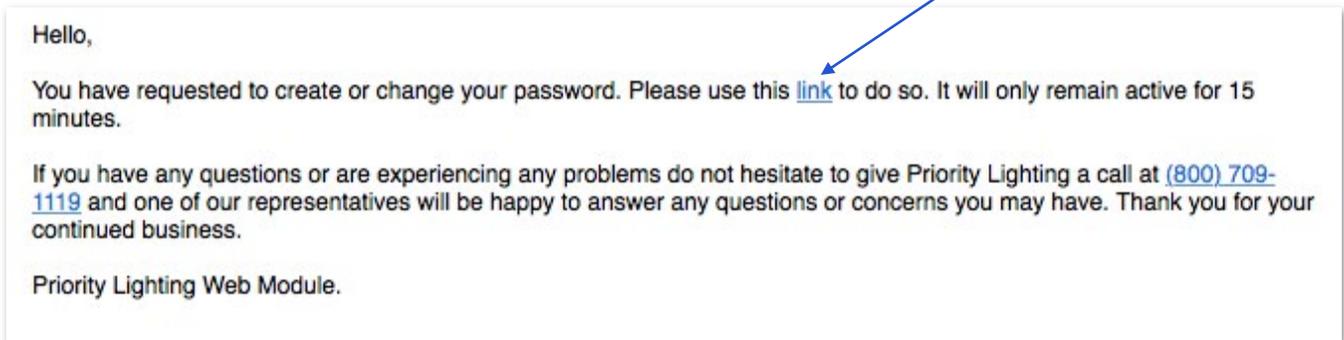
### 2: Enter your email address

Enter your email address and click [Send Email](#).

A screenshot of the "CREATE / RESET PASSWORD" form. It features a heading "CREATE / RESET PASSWORD", a sub-heading "CREATE / RESET PASSWORD", and a paragraph of instructions. Below the instructions is a "User name\*" input field. At the bottom are two buttons: a pink "SEND EMAIL" button and a white "CANCEL" button. A blue arrow points from the "SEND EMAIL" button to the text above it.

### 3: Check Your Email

You will soon receive an email with a link to reset your password. [Click that link.](#)



Hello,

You have requested to create or change your password. Please use this [link](#) to do so. It will only remain active for 15 minutes.

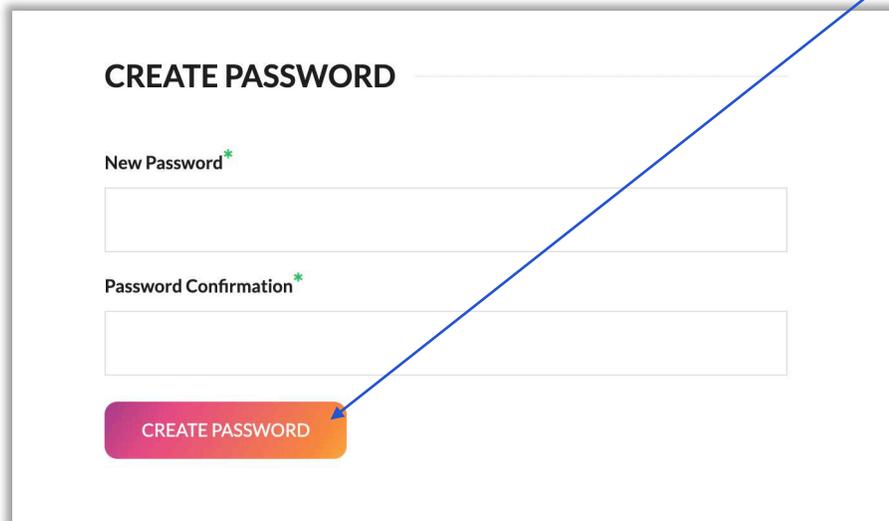
If you have any questions or are experiencing any problems do not hesitate to give Priority Lighting a call at [\(800\) 709-1119](tel:8007091119) and one of our representatives will be happy to answer any questions or concerns you may have. Thank you for your continued business.

Priority Lighting Web Module.

*Note: A blue arrow points from the text 'Click that link.' to the word 'link' in the email body.*

### 3: Create a New Password

Type your new password then confirm it by typing it once more and clicking [Create Password.](#)



**CREATE PASSWORD**

New Password\*

Password Confirmation\*

**CREATE PASSWORD**

*Note: A blue arrow points from the text 'Create Password.' to the 'CREATE PASSWORD' button.*

Your password has been reset.